



CHEROKEE COUNTY CHAMBER OF COMMERCE

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EXCELLENCE IN CUSTOMER SERVICE AWARD Overview & Criteria, 2021

Overview

Applications are now being accepted by the Cherokee County Chamber of Commerce for the Excellence in Customer Service Award! This recognition is designed to emphasize the importance of customer service, and the winner should consistently demonstrate excellence in service and/or hospitality. Documentation should include evidence of the level of service offered by the business, training and the overall success of the business. A “Secret Shopper” visit will be at the discretion of the judging committee.

Criteria

Any for-profit Chamber member company that has been in operation at least three years is eligible to be nominated. Note: Business must be in good standing with the Chamber – current paid membership. *Self-nominations are encouraged. If application is submitted by a second party, they are required to provide all documentation as outlined below.* **No organization may receive this honor twice within a three-year timeframe.**

Submission

Please complete/return the **EXCELLENCE IN CUSTOMER SERVICE AWARD** application and required attachments by 5 PM, Monday, January 11, 2021. Submission details provided on application.

Announcement

The winner will be announced during the Chamber’s Annual Meeting (date TBA). Chamber members should watch their email for Annual Meeting details.